***Swineshead Medical Group***

**Fairfax House Patient Forum**

**Minutes of the meeting held on 14 December 2016**

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| **Present** | Mr Machin, Mr McAreavey, Mrs Connolly, Mrs Ball, Mrs Jordan, Miss Marshall, Miss Ginns, Mrs Poston, Mrs Thompson, Caroline Bardwell, Mrs Baxter |
| **Apologies**  | Mr Greatrix, Mrs Down, Mrs Wilson, Mr Kemmett, Dr Whitfield |
| **In Attendance** |  |
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| **2.** | **Matters arising** – the minutes of the last meeting were accepted as an accurate record. * There were no matters arising
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| **3.** | **Proposed changes to prescription items – update**The consultation regarding proposed changes to some prescribed items has been completed and a decision made to go ahead with the changes. Mrs Baxter will send some information out with the minutes as official leaflets are still awaited. On the whole most patients will not be affected and GPs will use their discretion, as always, to prescribe what is needed- not necessarily what is wanted! |
| **4.** | **Lincolnshire Health & Care – care portal**Health and social care organisations in Lincolnshire have been working together to provide a records system that will allow health care professionals to see more of a patients records ie those from all organisations not just their own. They will only be allowed to add or amend their own organisation records but will be able to view others. For example, the GP can add to your SystmOne record but would be able to see your hospital records and the hospital consultant could add to your hospital record and look at SystmOne. Various information leaflets circulated and Mrs Baxter advised members that there was no indication as yet as to when this portal would be available or how it is to be accessed. The long term aim is to allow patients to view their own records as well. The ‘frequently asked questions’ and leaflet to be distributed with the minutes. |
| **5.** | **Mileage for Life –** The practice had received a request from the Road Safety Partnership to promote a ‘mature driver’ refresher course. The GPs felt this would be helpful and appropriate. There is a theory and practical element to the course but no test. If there are enough interested people then it would be possible to run a course from the practice. It is free for the over 60s and £50 for under 60s.The idea is to boost driver confidence and improve/promote road safety for everyone. Agreed that Robin Mardon from the Road Safety Partnership should attend the next meeting to give full information to the membersThere was some discussion about the use of disability scooters and driving them at night. Perhaps this is a question/proposal for RSP? |
| **6.** | **Practice update –** The new Foundation doctors are Dr David Cook and Dr Vishnu Pillai. Dr Yemesi Ojo is a year 2 GP Registrar. The practice has ‘secured’ a doctor through the LMC international recruitment scheme but there is no clear idea when the doctor will actually be available to work. In the meantime the practice is managing with locum GPs which is not ideal but in the current climate it’s the best we can do. Hoping for a long term locum in the New year to cover until the new recruit arrives.For once the practice has a full complement of staff at all levels although there has been some long term sickness which should soon come to an end. There have been some discussions about taking on an apprentice to train up to work in reception. |
| **7.** | **Update on Fundraising activities –** Funds currently = £1,358.55The concert raised £350 which is an excellent result, thank you to those who attended. The cake and raffle stall raised £108.95 which is also excellent, thank you and well done to everyone involved.Hamper tickets are selling well despite the increase to £1.Practice is still investigating which sort of ECG to purchase with Mr Poston’s bequest but is in hand – awaiting GP/nurse decisionThe practice needs to replace some of the big armchairs as they need to be wipeableMrs Baxter explained that she has asked the clinical staff if there is anything else they need at present. Perhaps the paediatric pulse oximeter could be funded? |
| **8.** | **Questions, comments and suggestions**: - * Mrs Poston commented that she had found the Healthwatch visitors to be quite intrusive and aggressive in their approach. She felt that patients were harassed into commenting so were probably not giving a true picture as they were just saying anything to get rid of the visitors. Also they had not said they were from Healthwatch although it was on the form. Mrs Baxter to feed this back to Healthwatch.
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| **9.** | **AOB*** Should there be a GP rota for attendance?
* NAPP November bulletin circulated
* NAPP affiliation agreed to be renewed at cost of £40
* There was some discussion about Dr Kelly’s availability and his commitments and educational interests that sometimes keep him out of the practice (although this is part of his annual leave)
* Discussion about appointments and blood tests?
* The practice has changed the approach to DNAs and is trying ‘positive reinforcement’ to encourage people to attend
* Meeting dates for the coming year to be discussed at the next meeting
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| **10.** | **Date and time of next meeting** Wednesday 1 February 2017 6.30 p.m at Fairfax House |